

Things to Remember

1. Morning walks begin between 9am-10am, so to ensure your dog does get to go on a morning walk, please have him or her here before 9am. If you are coming in past 9am, please inform us as to arrival time to help us plan accordingly. This will also help us in creating the safest possible environment for your dog to enter daycare.
2. On your dog's first day of daycare, please drop your dog off as early in the morning as possible (before 8am). This will give your dog the opportunity to meet the dogs one at a time as they arrive versus meeting an entire group at once. This is less stressful for your dog and will make for an easier first day.
3. Please provide a proper fitting martingale for walks. If your dog is on a front loading harness, please ensure a second collar as backup. This is to ensure the safety of all dogs, as clips on collars may snap open, freeing the dog from the leash.
4. Nap time is between 2:30 and 3:30 pm. Although we are not closed during this hour, we find it less disruptive to the dogs if we can allow them this full hour to rest without interruption. Therefore, if possible, please pick up your dog outside of these hours or inform us to a planned pick up time between these hours so we may bring them to nap up front instead.
5. Please remember to book and cancel ahead of time. Walk-ins are welcome, provided we do have enough space and proper staffing for the amount of dogs coming in. Also if you do not call to cancel a reserved spot prior to close the night before, we reserve the right to charge for the full day service you have booked.
6. We accept Cash, Debit, Visa and Master Card as forms of payment.